

PATENT

IN THE UNITED STATE PATENT AND TRADEMARK OFFICE

In re application of : Cox
For : FRAMEWORK FOR eSERVICE MANAGEMENT
Serial Number : 10/035657
Filing Date : October 26, 2001
Examiner :
Attorney Docket : 08827.0014


POWER TO INSPECT AND MAKE COPIES

Honorable Commissioner of
Patents and Trademarks
Washington, DC 20231

Dear Sir:

The undersigned attorney hereby authorizes DIGIPAT, its representatives, Terry Kramer, Jackie Brown, Jon James, Victor Telleria, William Rhodes and Darren Richardson of 2001 Jefferson Davis Highway, Suite 1111, Arlington, Virginia 22202, to inspect and make copies of the file for the above-identified application. Copies of the executed Revocation of Power of Attorney or Authorization of Agent, Power of Attorney or Authorization of Agent, and Statement Under 37 C.F.R. § 3.73(b) for this application are attached.

Respectfully submitted,


Teresa M. Arroyo
Reg. No. 50,015

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Date: January 28, 2003

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PTO/SB/82 (10-00)

Approved for use through 10/31/2002. OMB 0851-0035

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REVOCATION OF POWER OF ATTORNEY OR AUTHORIZATION OF AGENT	Application Number	10/035657
	Filing Date	10/26/2001
	First Named Inventor	Cox
	Group Art Unit	
	Examiner Name	
	Attorney Docket Number	08827.0007

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☒ A Power of Attorney or Authorization of Agent is submitted herewith.

OR

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Applicant/Inventor.



Assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)

SIGNATURE of Applicant or Assignee of Record

Name	James A. Keller
Signature	
Date	1/17/03

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.



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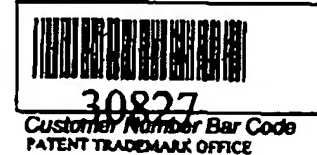
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POWER OF ATTORNEY OR AUTHORIZATION OF AGENT	Application Number	10/035657
	Filing Date	10/26/2001
	First Named Inventor	Cox
	Title	Framework for eService Mgmt
	Group Art Unit	
	Examiner Name	
	Attorney Docket No.	08827.0007

I hereby appoint:

☒ Practitioners at Customer Number 30827
 Customer Number

OR

☐ Practitioner(s) named below:


Name	Registration Number	Name	Registration Number

as my/our attorney(s) or agent(s) to prosecute the application identified above, and to transact all business in the United States Patent and Trademark Office connected therewith.

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I am the:

☐ Applicant/Inventor.

☒ Assignee of record of the entire interest. See 37 CFR 3.71.
 Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).

SIGNATURE of Applicant or Assignee of Record

Name	<u>James H. Keller</u>
Signature	<u>[Signature]</u>
Date	<u>1/12/03</u>

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required. See below.

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STATEMENT UNDER 37 CFR 3.73(b)Applicant/Patent Owner: CoxApplication No./Patent No.: 10/035657Filed/Issue Date: 10/26/2001Entitled: Framework for eService MgmtPanacya Inc.

(Name of Assignee)

, a

corporation

Type of Assignee, e.g., corporation, partnership, university, government agency, etc.

states that it is:

1. ☒ the assignee of the entire right, title, and interest; or
2. ☐ an assignee of less than the entire right, title and interest.

The extent (by, percentage) of its ownership interest is _____ %

In the patent application/patent identified above by virtue of either:

- A. ☒ An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel 011259, Frame 0959, or for which a copy thereof is attached.

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- B. ☐ A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as shown below:

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- ☐ Copies of assignments or other documents in the chain of title are attached.

[NOTE: A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.08]

The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.

1-17-03

Date

James A. Keller

Typed or printed name

James A. Keller

Signature

ELP+CEO

Title